

DIAGNOSIS AND TESTING > INSTRUMENTATION, MESSAGE CENTER AND WARNING CHIMES > PINPOINT TESTS > PINPOINT TEST BO : U0104:00

Normal Operation and Fault Conditions

IPC DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
U0104:00	Lost Communication With Cruise Control Module: No Sub Type Information	Sets in continuous memory in the IPC if data messages received from the CCM through the GWM are missing for 5 seconds or longer.

Possible Sources

- Communication concern
- Battery voltage concern
- GWM concern
- CCM
- IPC

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BO1 VERIFY THE CUSTOMER CONCERN

Ignition ON.

Verify there is an observable symptom present.

Is an observable symptom present?

Yes	GO to BO2
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No	Clear the DTC. The system is operating normally at this time. The DTC may have been set due to high network traffic or an intermittent fault condition.
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BO2 CHECK THE COMMUNICATION NETWORK

Using a diagnostic scan tool, perform the network test.